

Infusion Centers of Michigan Financial Policy

The practice has established a financial policy to assist our patients in having a clear understanding of the financial responsibilities of both the practice and patient. We coordinate and provide upfront confirmation of infusion related coverage and benefits. We have proven relationships with many insurance providers and we will work to identify every option available to you. We can also advise you about patient rebate programs available through the pharmaceutical companies.

Eligibility and Benefits

Once referred to the infusion center, our staff will verify your eligibility with your insurance company. We will obtain the benefits relating to the infusion procedure along with the drug coverage information. You will be notified of the findings prior to your first infusion appointment by one of our staff. An estimate of your out of pocket cost will be provided.

Insurance Billing

We participate with most insurance plans. Our billing department will submit a claim to your insurance company for services rendered. You will receive a bill for any amounts deemed your responsibility by your insurance company.

Patient Responsibilities

Patient responsibilities such as coinsurance and deductibles will be billed to you once the insurance claim is processed. Any amount due by the patient will need to be paid prior to the next scheduled infusion appointment. If payment is not received, your appointment will be rescheduled until your financial obligation is met.

Patient Rebate Programs

Some pharmaceutical companies offer patient rebate programs to help cover the patient responsibilities associated with the medication cost. You will be informed by one of our knowledgeable staff members if you are eligible for one of these rebate programs. You must meet the requirements set by the individual programs. These programs require that your insurance be billed first. Amounts not covered by the insurance plan may be eligible for reimbursement through the rebate program. It is your responsibility to submit an explanation of benefits from your insurance to the rebate program showing the amount applied to a patient responsibility. This must be done in order to receive the rebate. Your account must be kept up to date, so we must receive rebate payments prior to your next scheduled infusion appointment.

Failure to comply with the financial agreement may result in an interruption of treatment. If you have any questions regarding the infusion financial policy, please feel free to contact us at (586) 726-8423 ext. 5013

I have read and agree to the infusion center financial policy.

Patient Name: _____

Patient Signature: _____

Date: _____